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## WFMS Patient Portal

You will receive an e-mail from [reminders@eclinicalmail.com](mailto:reminders@eclinicalmail.com) that will welcome you to the patient portal and provide a username and temporary password. (Please note: passwords are case sensitive.) It may take up to three days to activate your account.

By using the patient portal you will be able to:

- Send a short message/question to the staff about your health
- Request prescription refills and referrals
- Request an appointment
- Receive appointment reminders
- View your lab results
- Add/Change/Update your personal information
- View your health history
- View current or past statements

You will have to “web enable” each family member in the practice separately. Because the patient portal is an extension of the patient chart, it is important to use the portal account for whomever the encounter is being made. For example, if a mother is sending a message on a child, the mother needs to use the child’s patient portal account. If you have questions about multiple patients at the same time, please create a portal encounter for each patient.

**\*\*\*The e-mail address you voluntarily provide will only be used for the Patient Portal. We will not disclose your information to any outside organization for any reason.**